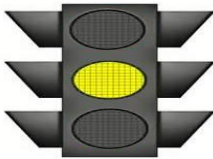
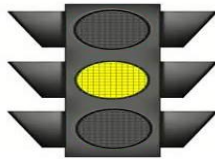


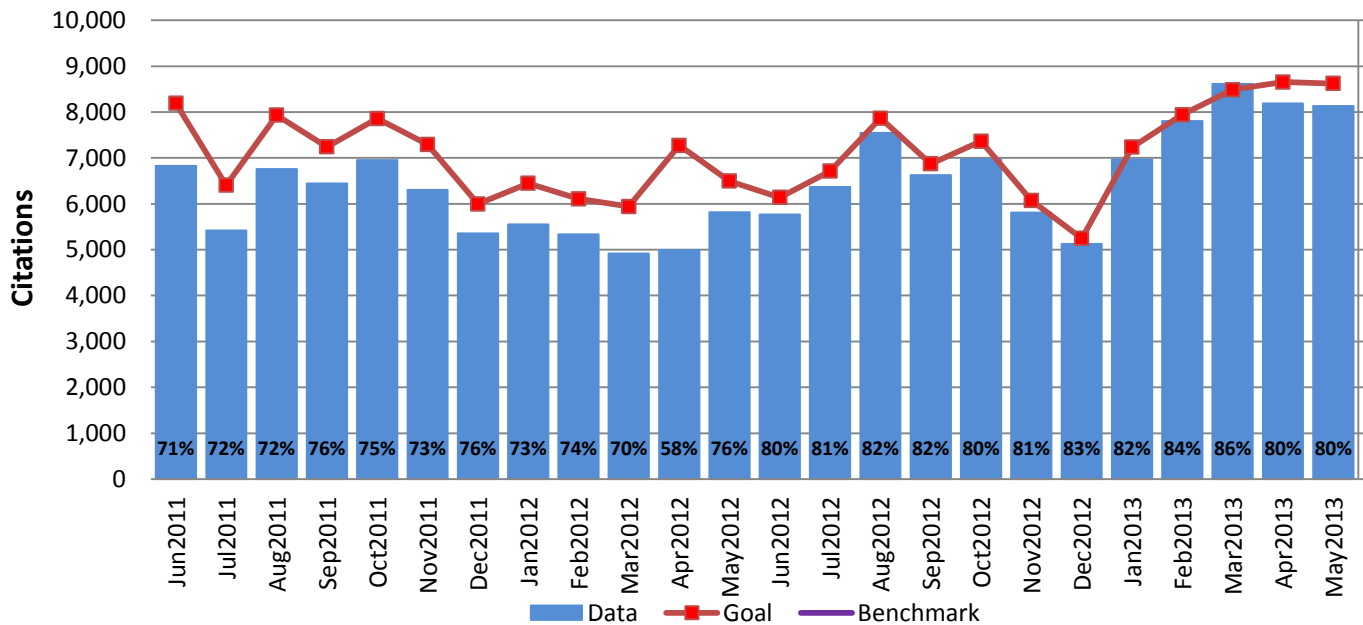
# On-Street Parking Citation Collections

## Parking Authority of River City (PARC)

6/28/2013

Measurement method		Why measure?		What is our goal?	
The monthly number of citations on which PARC makes a collection		To turn performance data into information tools that can be used to improve the systems collection rate		Collection rate of 85% or better	
How are we doing?					
Jun2012-May2013 12 Month Goal	Jun2012-May2013 12 Month Actual		May2013 Goal	May2013 Actual	
87,210	83,923		8,623	8,130	
Citations	Citations		Citations	Citations	
Note: Raw data supporting this chart will be available on the open data portal in the future. <a href="http://portal.louisvilleky.gov/service/data">http://portal.louisvilleky.gov/service/data</a>				Performance Stoplight Key	
				Red Light = Off Goal Yellow Light = Approaching Goal Green Light = Meets Goal No Lights = No Goal/No Data	

## On-Street Parking Citation Collections



LOUISVILLE METRO  
**OFFICE OF  
PERFORMANCE  
IMPROVEMENT**

